

CREATING A TEMPORARY ACCOUNT
IN



1. Access ETELEFILM

Click on *Subscribe to eTelefilm*, then on *Create an eTelefilm temporary account*.

eTELEFILM

INFORMATION AND TECHNICAL SUPPORT
1.800.567.0890 #3911
services@telefilm.ca
Monday to Friday, from 8 a.m. to 5 p.m. (EST)
eTelefilm is available from 6 a.m. to midnight (EST)

IMPORTANT: Message to all eTelefilm users

Committed to providing its clients with the best possible tools, Telefilm Canada is updating its eTelefilm platform. All programs will gradually be migrated to a new tool. This will result in changes to the way eTelefilm accounts are created or accessed. Please read the information below **before** creating a new account or connecting to your current eTelefilm account.

NEW eTELEFILM USERS

If you are applying to a program on eTelefilm for the first time, welcome!

IMPORTANT! If you are applying to one of the programs listed below, please read the instructions that follow:

- Experimental Stream – Innovation Program (CMF)
- Micro-Budget Production Program
- Promotion Program

New eTelefilm clients: Registration procedure

If you wish to apply to **any other programs**, create your eTelefilm account by clicking on the button below:

Subscribe to eTELEFILM services

EXISTING eTELEFILM USERS

If you currently have an eTelefilm account, you may have to update it if the program you wish to apply to has been migrated to our new platform.

IMPORTANT! If you are applying to one of the programs listed below, please read the instructions that follow:

- Experimental Stream – Innovation Program (CMF)
- Micro-Budget Production Program
- Promotion Program

Existing eTelefilm clients: Instructions to modify your account

If you wish to apply to **any other programs**, connect to your existing eTelefilm account by clicking on the button below:

Connect to eTELEFILM

Subscribe to eTELEFILM services

Step 1 of 5

Before proceeding, please consult the [list of technical requirements](#) to make sure your browser supports eTelefilm.

How to subscribe to eTelefilm?

1. Access the registration form.
2. Complete all steps, providing all required information.
3. Creating your account can take from 1 to 5 days, depending on the program.

Access the registration form

Creating a temporary account (limited to certain programs only)

If the time frame to create a permanent account is too long, certain programs permit the creation of a temporary account to allow new users to submit an application faster.

IMPORTANT : temporary accounts CAN NO LONGER BE USED to submit an application to the following programs :

- Canada Feature Film Fund's Development Program
- Promotion Program
- Micro-Budget Production Program
- Experimental Stream — Innovation Program (FMC)

Create an eTelefilm temporary account

2. Log In with GCKey

You have two options to log-in to eTelefilm: with a Sign-In Partner or with GCKey. To log-in with GCKey, click on *GCKey Login*, then on *Sign Up*.

TELEFILM

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eTelefilm Online Secure Services

To access your Telefilm Canada secure online services account you need to log in using one of two ways:

1. Log in with a Sign-In Partner - this option allows you to log in with a User ID and password that you may already have, such as for online banking. [Tell me more.](#) [List of Sign-In Partners.](#)
Note: When choosing this option, you will be temporarily leaving the Telefilm of Canada. For additional information, please see [Important Notices.](#)
2. Log in with GCKey - this option allows you to log in using a Government of Canada User ID and password.

For additional information about the GCKey services, please refer to the [GCKey Frequently Asked Questions \(FAQs\)](#).
For additional information about eTelefilm services, please refer to the [eTelefilm Frequently Asked Questions \(FAQs\)](#).
For additional information about submitting CMF Exploitation and Gross Sales Reports, please refer to the [FAQ - CMF Exploitation and Gross Sales Reporting.](#)

To log in with a Sign-In Partner, select the **Sign-In Partner Log In** button below. To log in or register with GCKey, select the **GCKey Log In** button below.

Sign-In Partner Log-In OR **GCKey Login**

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Government of Canada / Gouvernement du Canada [Français](#)

Definitions | Frequently Asked Questions (FAQ) | Help

Home → Sign In / Sign Up

Welcome to GCKey

Sign In

Username: **(required)**

Password: **(required)**

[Forgot your password?](#)

Simple Secure Access

A simple way to securely access Government of Canada online services.

One username
One password

Your GCKey can be used to access multiple Government of Canada online Enabled Services.

Please select **Exit** to leave the GCKey service and return to the Government of Canada online service.

Date modified: 2015-11-15

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2. Log In with GCKey (continued)

You must first accept the Terms and Conditions of Use. Then, create your username and password. The password must meet the conditions indicated in the checklists (see green boxes in the images below).

Government of Canada / Gouvernement du Canada

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Home → GCKey Sign Up Step 3 of 4

Terms and Conditions | Username | Password | Questions and Answers

Create Your Password

Your Password must be between eight and sixteen characters, contain at least one upper case letter, one lower case letter and one digit, and must not contain 3 or more consecutive characters from your Username.

Create Your Password: (required)

Confirm Your Password: (required)

Please select **Continue** to proceed or click **Cancel** to end the Sign Up process.

Continue | Clear All | Cancel

Privacy

Please keep your Password secure. For more information on how your privacy is protected, please refer to our [Personal Information Collection Statement](#).

Password Checklist

- 8-16 Characters
- Does not contain 3 consecutive characters from Username
- Valid characters
- Lower case letter(s)
- Upper case letter(s)
- Digit(s)
- Passwords match

Government of Canada / Gouvernement du Canada

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Home → GCKey Sign Up Step 1 of 4

Terms and Conditions | Username | Password | Questions and Answers

Terms and Conditions of Use

In return for the Government of Canada providing you with a GCKey, you agree to abide by the following Terms and Conditions of Use:

- You understand and accept that you are at all times responsible for your GCKey Username, Password and Recovery Questions, Answers and Hints. If you suspect that others have obtained them, you are responsible for revoking your GCKey and obtaining a new one with a new Username and Password.
- You understand and accept that the Government of Canada can revoke your GCKey for security or administrative reasons.
- You understand and accept that the Government of Canada disclaims all liability (except in cases of gross negligence or willful misconduct) in relation to the use of, delivery of or reliance upon the GCKey service. More details can be found in our [Disclaimers](#).

By selecting the **I accept** button, you are accepting the GCKey Terms and Conditions as stated above. You can choose to not sign up for a GCKey by selecting **I decline** to end this process.

I accept | I decline

Date modified: 2015-11-15

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Home → GCKey Sign Up Step 2 of 4

Terms and Conditions | Username | Password | Questions and Answers

Create Your Username

Your Username must contain between eight and sixteen characters, no special characters (for example: %, #, @) and may contain up to seven digits. When creating your Username, we recommend that you:

- make your Username easy for you to remember and hard for others to guess;
- avoid using personal information such as your name, Social Insurance Number (SIN), mailing address or email address;
- always keep your Username secure and do not share it with anyone.

Create Your Username: (required)

Telefilm

Please select **Continue** to proceed or click **Cancel** to end the Sign Up process.

Continue | Clear All | Cancel

Privacy

Please keep your Username secure. For more information on how your privacy is protected, please refer to our [Personal Information Collection Statement](#).

Username Checklist

- 8-16 Characters
- No Special Character(s)
- No more than 7 digits

Date modified: 2015-11-15

2. Log In with GCKey (continued)

Create your Recovery Questions, Answers and Hints and click *Continue*, and *Continue* once more to access eTelefilm website.

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Home → GCKey Sign Up Step 4 of 4

Terms and Conditions | Username | Password | Questions and Answers

Create Your Recovery Questions, Answers and Hints

Your Recovery Question, Answers and Hints are used to help you if you forget your Password. Please complete all the required fields below to continue the Sign Up process.

Select a Recovery Question: **(required)**

Please select a question...

My Recovery Answer: **(required)**

My Memorable Person: **(required)**

My Memorable Person Hint:

My Memorable Date (YYYY-MM-DD): **(required)**

My Memorable Date Hint:

Please select **Continue** to proceed or click **Cancel** to end the Sign Up process.

Continue | Clear All | Cancel

Privacy

Please keep your Recovery Question, Answers and Hints secure. For more information on how your privacy is protected, please refer to our [Personal Information Collection Statement](#)

i

Your answers must contain at least three characters and contain no special characters (for example: %, #, @). Your hints must contain at least three characters and may contain letters, numbers and the following punctuation characters: apostrophe ('), comma (,), dash (-), period (.) and question mark (?).

Government of Canada / Gouvernement du Canada

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Home → GCKey Sign Up Complete

GCKey Sign Up Complete

You have successfully created your GCKey.

Your Username is: IsabelleDor32

Please select **Continue** to leave the GCKey service and return to the Government of Canada online service.

Continue

Date modified: 2015-11-15

Privacy

Please keep your Username secure. For more information on how your privacy is protected, please refer to our [Personal Information Collection Statement](#)

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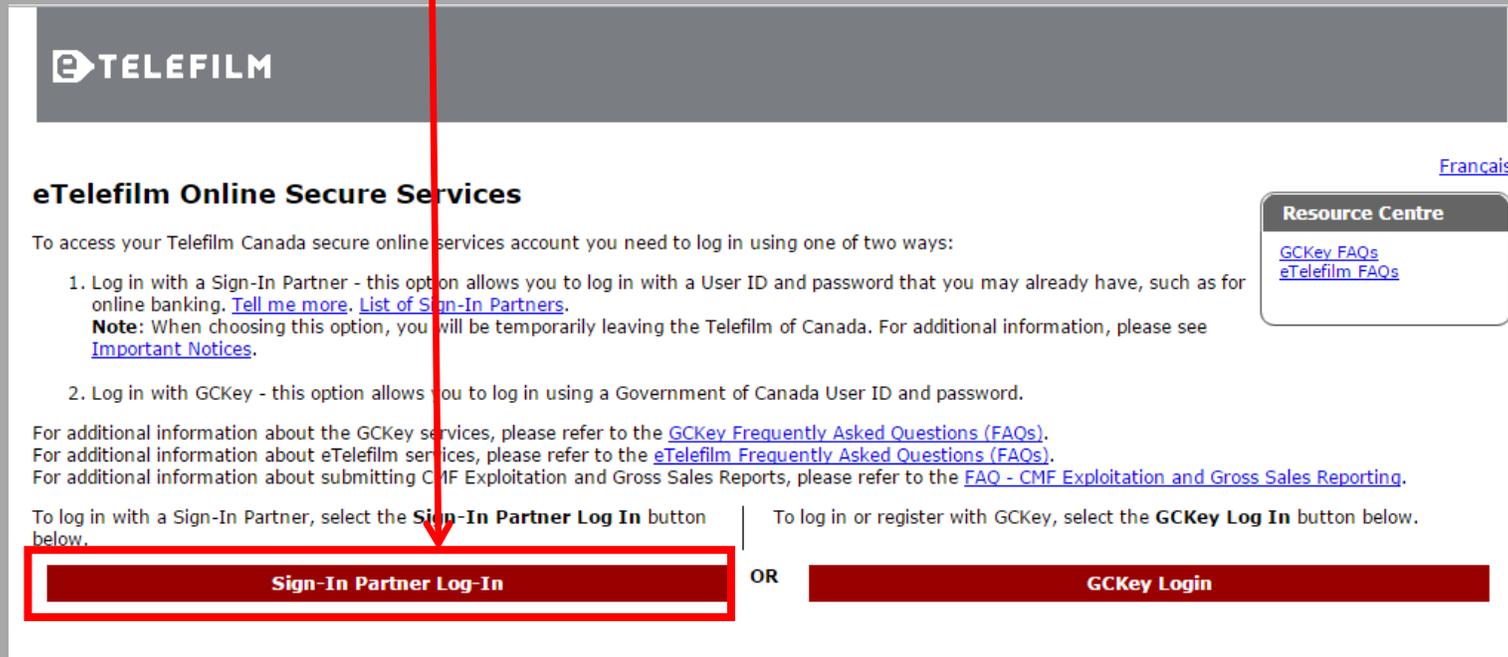
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3. Sign-In Partner Log-In

You can also log-in with a Sign-In Partner (see List of Sign-in Partners). To do so, click on *Sign-In Partner Log-In*.



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eTelefilm Online Secure Services

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1. Log in with a Sign-In Partner - this option allows you to log in with a User ID and password that you may already have, such as for online banking. [Tell me more. List of Sign-In Partners.](#)
Note: When choosing this option, you will be temporarily leaving the Telefilm of Canada. For additional information, please see [Important Notices.](#)
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For additional information about eTelefilm services, please refer to the [eTelefilm Frequently Asked Questions \(FAQs\)](#).
For additional information about submitting CMF Exploitation and Gross Sales Reports, please refer to the [FAQ - CMF Exploitation and Gross Sales Reporting.](#)

To log in with a Sign-In Partner, select the **Sign-In Partner Log In** button below.

To log in or register with GCKey, select the **GCKey Log In** button below.

Sign-In Partner Log In OR **GCKey Login**

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Resource Centre
[GCKey FAQs](#)
[eTelefilm FAQs](#)



List of Sign-in Partners

The following Sign-In Partners are currently available:

- BMO Financial Group
- CHOICE REWARDS MasterCard
- Desjardins Group
- RBC Royal Bank
- Scotiabank
- Tangerine
- TD Bank Group

Return to the [previous page](#)

3. Sign-In Partner Log-in (continued)

Choose language and Sign-In Partner in the available choices. You will then be redirected to the chosen partner's website. Sign-in entering your usual information linked to this partner.

SECURE KEY Service de Concierge
L'accès en ligne simplifié

SECURE KEY Concierge
Online Access Made Easy

Veillez sélectionner la langue
SecureKey Service de Concierge vous permet d'accéder aux services gouvernementaux par l'intermédiaire d'un « partenaire de connexion », tel que votre banque en ligne ou l'émetteur de votre carte de crédit. Aucun mot de passe ni autre renseignement personnel n'est divulgué au gouvernement du Canada ou à SecureKey Service de Concierge. De même, le nom du ministère n'est pas communiqué au partenaire de connexion.

Please select language
SecureKey Concierge lets you access government services by using a "Sign-In Partner" such as your online bank or credit card issuer. No passwords or other personal information are disclosed to the Government of Canada or SecureKey Concierge. The government department name is not disclosed to the Sign-In Partner.

Français
Annuler

English
Cancel

Exit | Français | Help | FAQ | Switch My Sign-In Partner | Contact Us

SECURE KEY Concierge
Online Access Made Easy

Select Sign-In Partner
By selecting a Sign-In Partner, you are agreeing to the [Terms and Conditions](#) and [Privacy Notice](#) of SecureKey Concierge.

SIMPLE | CONVENIENT | SECURE

- ✓ It's easy to use
- ✓ We protect your privacy
- ✓ No passwords or personal information (i.e.: name, address, date of birth, etc.) are exchanged during this process
- ✓ Your Sign-In Partner won't know which government service you're accessing and the government won't know which Sign-In Partner you're using

Terms and Conditions | About SecureKey Concierge | Privacy Notice

4. Access eTelefilm



Creation of a temporary account

In order to create a temporary account, please complete the following form.
In order to benefit from permanent account and have access to all eTelefilm services, please complete documents provided at the end of the form and return them to Telefilm Canada.

To apply to a program intended to scriptwriters, you must register to eTelefilm in your own name.
For all other programs, in general, you must register your company.

Please choose one of the following 2 options to register to eTelefilm: *

- I wish to register my company to eTelefilm.
- I wish to register in my own name to eTelefilm.

Next

Creation of a temporary account

In order to create a temporary account, please complete the following form.
In order to benefit from permanent account and have access to all eTelefilm services, please complete documents provided at the end of the form and return them to Telefilm Canada.

To apply to a program intended to scriptwriters, you must register to eTelefilm in your own name.
For all other programs, in general, you must register your company.

Is the company registering for eTelefilm a Canadian-controlled corporation having its head office in Canada? *

- Yes
- No

Next

Select one of the two options to register to eTelefilm. Then, answer the question regarding the control of your company.

Creation of a temporary account

In order to create a temporary account, please complete the following form.
In order to benefit from permanent account and have access to all eTelefilm services, please complete documents provided at the end of the form and return them to Telefilm Canada.

To apply to a program intended to scriptwriters, you must register to eTelefilm in your own name.
For all other programs, in general, you must register your company.

Your Personal Identification

First Name * Jane Last Name * Do

Your Company Identification

Company Name * Téléfilm Canada

Applicant Name * Jane Do

Address * 360, St-Jacques, bureau 600

City * Montréal

Telephone Number * 514-283-6363

Has the company registering for eTelefilm already done business with TFC? * Yes No

E-mail address * isabelle.dore@telefilm.ca

In which language do you wish to receive information? * French English

Type of computer * Mac PC

How / where did you hear about eTelefilm? * Website

Outreach

E-mail address

Bookmark

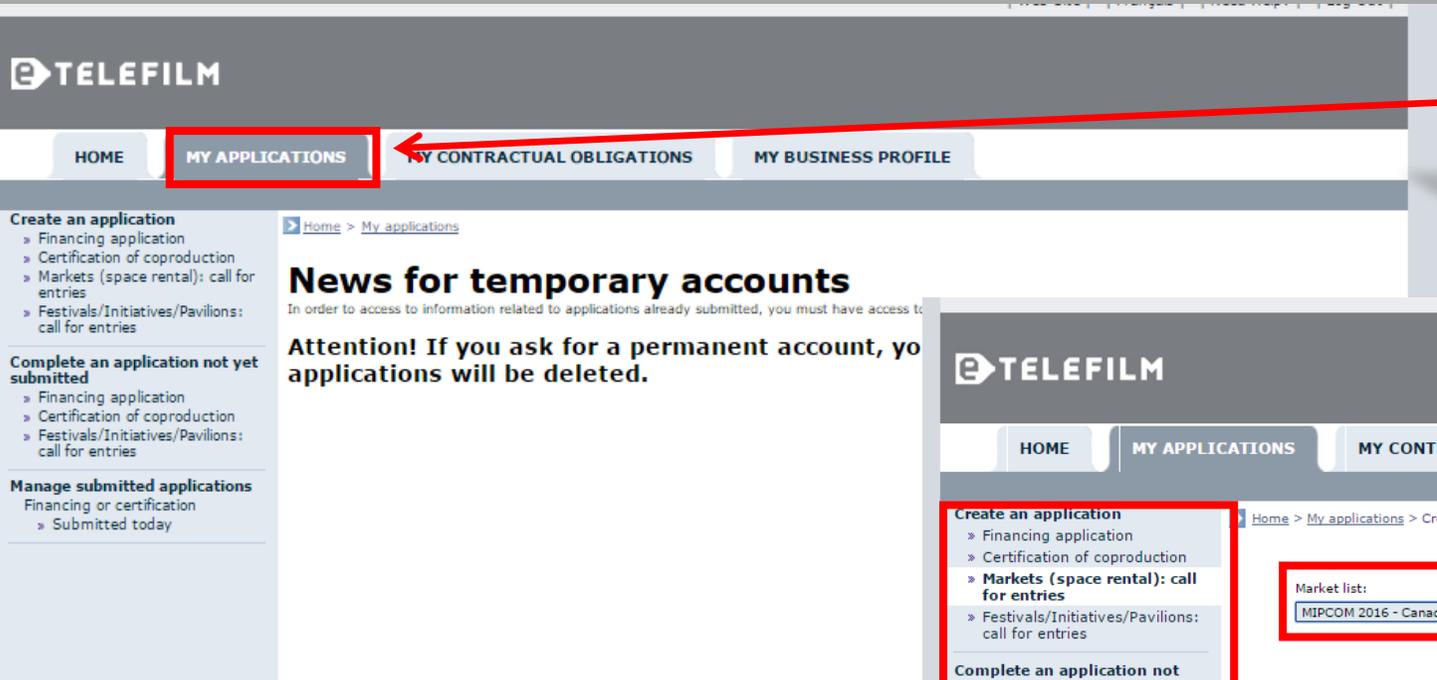
Industry partners

Employee

Complete the following. Fields marked with an asterisk are required.

Access eTelefilm

4. Creating an application in eTelefilm



TELEFILM

HOME MY APPLICATIONS MY CONTRACTUAL OBLIGATIONS MY BUSINESS PROFILE

Create an application

- » Financing application
- » Certification of coproduction
- » Markets (space rental): call for entries
- » Festivals/Initiatives/Pavilions: call for entries

Complete an application not yet submitted

- » Financing application
- » Certification of coproduction
- » Festivals/Initiatives/Pavilions: call for entries

Manage submitted applications

- » Financing or certification
- » Submitted today

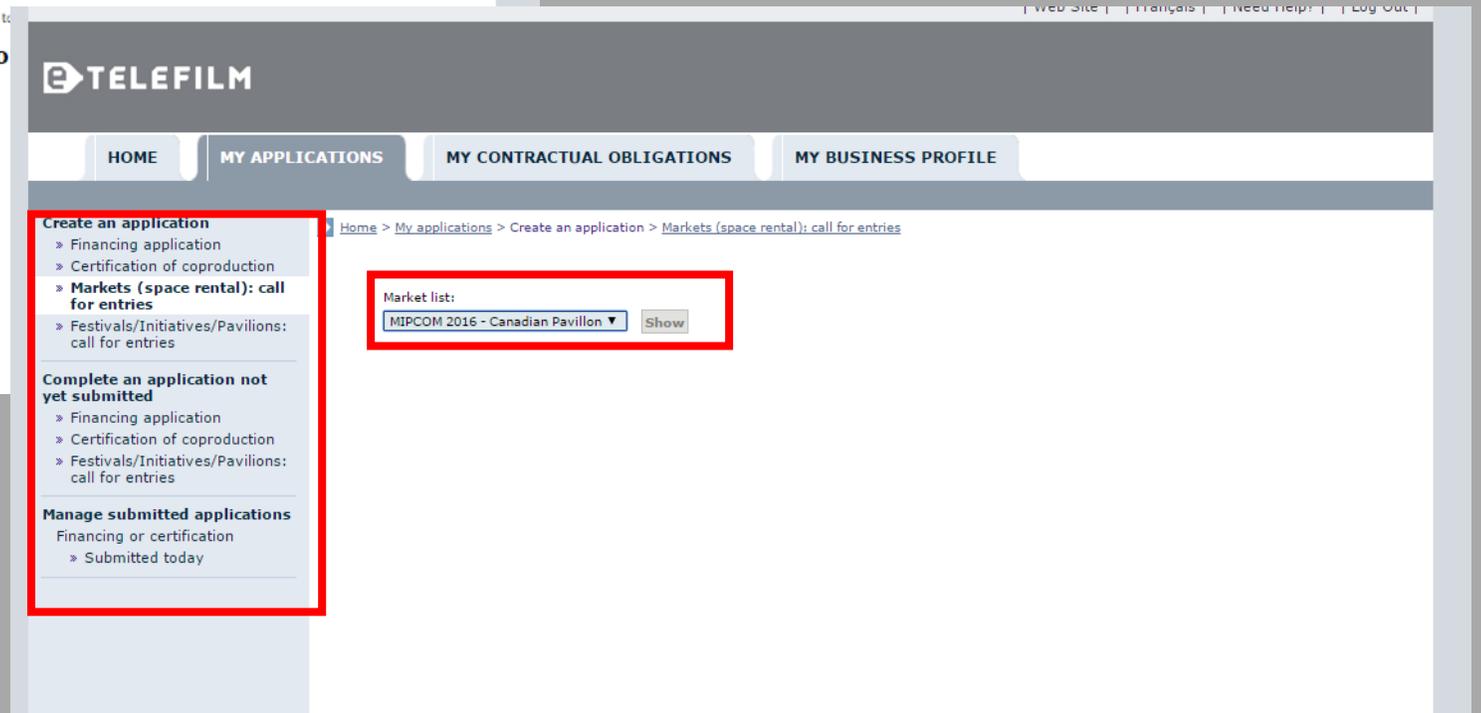
Home > My applications

News for temporary accounts

In order to access to information related to applications already submitted, you must have access to

Attention! If you ask for a permanent account, your applications will be deleted.

You will be able to create an application by clicking on the *My Applications* tab. Then select the type of application from the list on the left and fill out the form.



TELEFILM

HOME MY APPLICATIONS MY CONTRACTUAL OBLIGATIONS MY BUSINESS PROFILE

Home > My applications > Create an application > Markets (space rental): call for entries

Create an application

- » Financing application
- » Certification of coproduction
- » **Markets (space rental): call for entries**
- » Festivals/Initiatives/Pavilions: call for entries

Complete an application not yet submitted

- » Financing application
- » Certification of coproduction
- » Festivals/Initiatives/Pavilions: call for entries

Manage submitted applications

- » Financing or certification
- » Submitted today

Market list:

MIPCOM 2016 - Canadian Pavillon Show